

Your visit to our office In order to help your experience with us be as comfortable as possible, here are some important information about your first visit to our office. Being well-prepared and on-time for your appointment will ensure that the doctor has all the necessary information to provide the best medical care for you.

Visit patient portal at <u>https://cloud3.curemd.com/PatientPortal/CurePatientHome.aspx?cdin</u> and preregister as this will greatly streamline the intake process at the time of your visit.

- Arrive 15-30 minutes prior to your appointment
- Bring your filled out new patient intake packet with you if you have not already sent it to us
- Bring a picture ID
- Bring your insurance card(s)
- Bring your medication list
- Bring copies of records from doctors related to your visit with us
- Bring any payment that may be due

Depending on your situation, you doctor will ask you a series of questions about your medical history, symptoms and other questions. Then, you will undergo a physical examination after which the doctor will speak with you and give you some recommendations for management and treatment.

Cancellation of an Appointment

If it is necessary for you to cancel your scheduled appointment, we require that you call the office at least one (2) working days in advance. Appointments are in high demand, and early cancellation will give another person the possibility to have access to timely care.

How to Cancel Your Appointment

To cancel an appointment, please call 702-483-4483. You may leave a detailed message on the voice mail if you are unable to speak directly with a receptionist. Cancellations via email cannot be accepted at this time.

Insurance and Billing

Please contact our office to verify acceptance of your insurance plan. Qualifications for insurance coverage may differ for each procedure. Please remember that copays and/or payment for any non-covered services are required at the time of service. For your convenience, we accept cash, check, money order, and most major credit cards (Visa, Mastercard, and Discover). For further questions, please contact us at (702)483-4483.