Thank you for choosing our practice. We are committed to providing the best possible medical care for you. In order to avoid any confusion, we ask that you read the following Office and Financial Policy carefully.

Consent for Treatment:
I consent to treatment, diagnostic, and/or therapeutic services as ordered and/or provided by the physicians and ancillary providers of Kim Chen, PLLC, dba Comprehensive Digestive Institute of Nevada and designee(s).

Insurance Billing:
Your insurance policy is a contract between you and your insurance company. It is your responsibility to provide all accurate and current information regarding insurance(s) and be aware of the benefits and coverage of the insurance plan(s). It is your responsibility to know your benefits and how they would apply to your treatment. We will bill your insurance for services that we provide; however, any account balance that is not paid by your insurance company will be the responsibility of you (or the guarantor listed on your insurance policy). If our office does not participate with your insurance, it will be your responsibility to file your insurance claims directly with your insurance. If you fail to notify us of an insurance change or your primary or secondary insurance information, you are fully responsible for any amount not paid by your insurance company.

Some insurance plans require pre-certification, pre-authorization, or a written referral. It is the patient's responsibility to understand their insurance plan requirements and ensure that the proper authorization is obtained at least 3 days prior to the date of service. Failure to do so may result in denial by the insurance company. We cannot accept responsibility for a disputed claim. Our Pre-Cert Specialist will contact your insurance plan to see if pre-certification is required for the procedure. Please note that pre-certification is not a guarantee of payment as per your insurance company.

For all services provided by our physician(s) in the hospital, we will bill your health plan. Any balance due is your responsibility.

All deductibles and copayments will be collected in full at the time of service. We will require that patients with self pay balances do pay their account balances to zero (0) prior to receiving further services by our practice. Returned checks are charged a $25.00 administrative fee. Any account unpaid over 90 days is considered past due and will be charged a $60.00 late fee. If payment is not received, the account will be turned over to our collection agency and/or attorney, this will be subject to a charge to cover the collector's fee. We will be happy to discuss your proposed treatment answer questions relating to your insurance.

Our Billing Office can be contacted at (702) 534-4336.

Medicare:
We are participating providers of the Medicare program. We will accept assignment on all the claims. Patients are responsible for meeting their annual deductible and paying co-payment. We do file with the secondary / supplemental carriers. However, if the supplementary does not pay, patients will be billed the remaining balance. I request that payment of a authorized Medicare benefits be made either to me or on my behalf for any services furnished to me by Comprehensive Digestive Institute of Nevada. I authorize any holder of medical or other information about me to release to the Centers for Medicare & Medicaid Services or its agents any information needed to determine these benefits or benefits for related services.

Scheduled Appointments:
We understand that delays can happen. However, we must try to keep the other patients and doctors on time. If a patient is 20 minutes past their scheduled time, we will have to reschedule the appointment.

No-Show/Cancellation Policy:
Please notify our office at least 24 hours in advance if you are unable to keep your scheduled office appointment. If you must cancel a scheduled endoscopic procedure or diagnostic test, we require that you call at least three working days (72 business hours) in advance. Appointments and procedure times are in high demand, and early cancellation will give another person the possibility to have access to timely care. Patients failure to cancel their office appointment as indicated above (at least 24 hours in advance) will be charged a cancellation fee of $50 if an initial consult and $25 for a follow-up visit. Patients failure to cancel their scheduled procedure or diagnostic test as indicated above (at least 72 business hours in advance; if your procedure or diagnostic test is on a Monday, you must give notice of cancellation to our office by Wednesday at 5:00 P.M.) will be billed a cancellation fee of $150. All fees must be paid in full prior to the scheduling of future appointments.

Phone Consultations:
After-hour phone calls are limited to urgent medical issues. All other medical matters (including test results) must be discussed in the office. It is the patient’s responsibility to call for any results if not notified in a reasonable amount of time. Calling the doctor after hours or requesting phone consultation will result in a charge which insurance does not pay--making you responsible. Charges vary depending on length of phone conversation: 1-15 minutes--$50.00, 16-30 minutes--$75.00. If you have not been seen in our office for over a year and have urgent medical issues, you need to go to the emergency room for care.

Administrative Fees:
All medical record requests are subject to a preparation fee of $25.
A fee of $100 will be collected for completing and returning administrative forms (i.e. FMLA, disability, etc.).

Acknowledgment and Authorization:
I have read, understand and agree to abide by the above Office and Financial Policy.

MY SIGNATURE ACKNOWLEDGES RECEIPT OF THIS FORM DATE
PATIENT INFORMATION

patient name: LAST,FIRST

address: STREET  CITY  STATE  ZIP

phone: HOME  CELL  WORK  email

DOB  SSN

EMPLOYER INFORMATION

Employer

address: STREET  CITY  STATE  ZIP

INSURED PERSON

(name: LAST, FIRST  relation to patient  phone)

(if not patient)

EMERGENCY CONTACT

(name: LAST, FIRST  relation to patient  phone)

INSURANCE INFORMATION

#1 PRIMARY INSURANCE CO.  ID #

#2 SECONDARY INSURANCE CO.  ID #

AUTHORIZED TO RELEASE INFORMATION & ASSIGNMENT BENEFITS

I authorize the release of any medical information necessary to process this claim. I permit a copy of this authorization to be used in place of the original.

SIGNATURE  DATE

I hereby authorize CDIN to apply for benefits on my behalf for covered services rendered by the medical providers that belong to CDIN. I request that payment from my insurance company be made directly to CDIN (or to the party who accepts assignment). I fully certify that the information I have reported with regard to my insurance coverage is correct. I permit a copy of this authorization to be used in place of the original. Either my insurance company or I may revoke this authorization at any time in writing.

SIGNATURE  DATE
PATIENT MEDICAL HISTORY

Patient Name ________________________________
Referring Physician ____________________________

Reason for visit: ____________________________________________

Have you ever seen another gastroenterologist for this problem? □ No □ Yes
If yes, who, where? ____________________________________________

Have you been admitted to the hospital or presented to the ER recently? □ No □ Yes

Pharmacy Name & Address:

MEDICAL HISTORY—Check ALL past or present illnesses

GASTROINTESTINAL
□ IBS (Irritable Bowel Syndrome)
□ GERD/Heartburn
□ Barrett’s Esophagus
□ Diarrhea
□ H. pylori infection
□ Peptic Ulcer Disease
□ Colonic polyp
□ Hemorrhoids
□ Diverticulosis/Diverticulitis
□ Bowel obstruction
□ Gallstones
□ IBD- Crohn’s disease
□ IBD-Ulcerative Colitis
□ Pancreatitis
□ Chronic constipation
□ Gastrointestinal Bleeding
□ Stomach polyp

LIVER
□ Hemochromatosis
□ Cirrhosis
□ Hepatitis A
□ Hepatitis B
□ Hepatitis C
□ Liver cyst
□ Fatty Liver

CANCER
□ Colon Cancer
□ Esophageal Cancer
□ Stomach Cancer
□ Breast Cancer
□ Pancreatic Cancer
□ Endometrial Cancer
□ Prostate Cancer
□ Liver Cancer
□ Leukemia/Lymphoma

MUSCULOSKELETAL
□ Fibromyalgia
□ Rheumatoid Arthritis
□ Raynaud’s
□ Lupus
□ Sjogrens
□ Scleroderma
□ Gout

PSYCHOLOGICAL
□ Bipolar
□ Anxiety
□ Depression
□ OCD
□ Schizophrenia

HEART
□ High Blood Pressure
□ Heart Attack
□ Angina
□ Congestive Heart Failure
□ Palpitations
□ Mitral Valve Prolapse
□ Elevated Cholesterol
□ Heart valve disease
□ Endocarditis

RENAL
□ Kidney Stones
□ Kidney Failure
□ Dialysis

NEUROLOGICAL
□ Stroke
□ Seizures
□ Migraines
□ Other Headache

RESPIRATORY
□ COPD (Emphysema)
□ Asthma
□ Tuberculosis
□ Sleep Apnea
□ Collapsed Lung

ENDOCRINOLOGY
□ Diabetes Type I (insulin needed)
□ Diabetes Type II (oral medications needed)
□ Hyperthyroidism
□ Hypothyroidism
□ Hyperparathyroidism

BLOOD
□ Von Willebrand’s
□ Hemophilia
□ Bleeding or clotting

INTEGUMENTARY
□ Skin Cancer
□ Melanoma
□ Psoriasis
□ Vitiligo
□ Eczema

OTHER
**MEDICATIONS**: List ALL prescriptions, supplements, and over the counter medications

<table>
<thead>
<tr>
<th>Medication</th>
<th>Medication</th>
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<tbody>
<tr>
<td>1._________</td>
<td>6._________</td>
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<td>4._________</td>
<td>9._________</td>
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<tr>
<td>5._________</td>
<td>10._________</td>
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</tbody>
</table>

**ALLERGIES**
- [□] No Known Drug Allergies
- [□] Iodine
- [□] Sulfa
- [□] Aspirin
- [□] Penicillin
- [□] Other: _______________________________________________________________________

**ISSUES WITH ANESTHESIA**: [□] Yes [□] No If yes please explain _______________________________________________________________________

**SURGICAL HISTORY**: Please list below

____________________________________________________________________________________

____________________________________________________________________________________

____________________________________________________________________________________

**FAMILY HISTORY**: Check ALL diseases that have occurred in your family and indicate family member affected
- [□] Crohn's Disease
- [□] Irritable Bowel Syndrome
- [□] Ulcerative Colitis
- [□] Liver Disease
- [□] Colon Polyps
- [□] Stomach Cancer
- [□] Esophageal Cancer
- [□] Pancreatic Cancer
- [□] Colorectal Cancer
- [□] Other: _______________________________________________________________________

**OTHER**: _______________________________________________________________________

**EVALUATION HISTORY**

*Have you ever had upper endoscopy?* [□] Yes [□] No If yes please explain date and finding _______________________________________________________________________

*Have you ever had colonoscopy?* [□] Yes [□] No If yes please explain date and finding _______________________________________________________________________

*Have you ever had abdominal CT scan?* [□] Yes [□] No If yes please explain date and finding _______________________________________________________________________


### Generalized Review of Symptoms

Check ALL that apply

#### Constitutional
- □ Decreased appetite
- □ Excessive fatigue
- □ Night Sweats
- □ Weight Loss

#### Neurological
- □ Dizziness
- □ Headaches
- □ Numbness/Tingling
- □ Seizures

#### Eyes, Ears, Nose, Throat
- □ Dentures/Partials
- □ Ear pain/Ringing
- □ Eye pain/Blurred vision
- □ Hearing loss
- □ Hoarseness
- □ Inability to smell
- □ Neck Lumps

#### Cardiovascular
- □ Irregular heartbeat
- □ Leg swelling
- □ Poor exercise tolerance
- □ Chest Pain

#### Musculoskeletal
- □ Back pain
- □ Recent injury
- □ Swelling

#### Endocrine
- □ Cold intolerance
- □ Menopause
- □ Weight gain(10+lbs)
- □ Weight loss

#### Psychiatric
- □ Suicidal Intention
- □ Trouble Sleeping
- □ Depression

#### Urinary
- □ Frequency of urination
- □ Loss of bladder control
- □ Burning with urination

#### Respiratory
- □ Chronic cough
- □ Sleep Apnea
- □ Shortness of breath
- □ Wheezing/Asthma

#### Skin
- □ Bruising
- □ Itching
- □ Jaundice
- □ Rash
- □ Skin cancer
- □ Tattoo

#### Endocrine
- □ Anemia
- □ Bleeding and/or bruising
- □ Blood transfusion

### GI Review of Symptoms

Are you currently experiencing any of the following symptoms?

**Abdominal Pain**, if yes, for how long? ____________________________

- □ Intermittent (on and off)
- □ Constant
- □ Burning
- □ Sharp
- □ Cramping

- □ Dull Ache
- □ Better with food
- □ Worsened with food
- □ No effect with food
- □ Relieved by bowel movement
- □ Relieved by passing gas
- □ No relief with bowel movement or passing gas
- □ Other ________________

Severity: 1 (mild) – 10 (severe)? __________

What improves the pain? ____________________________

What worsens the pain? ____________________________

**Bloating** If yes, for how long? ____________________________

**Heartburn**, If yes, for how long? ____________________________

**Diarrhea**, if yes, for how long? ____________________________

- □ Recent Travel
- □ Antibiotics in the past 3 months

**Rectal Bleeding**, if yes, for how long? ____________________________

- □ Bright red blood
- □ Blood mixed in stool
- □ Blood on toilet paper

**Constipation**, if yes, for how long?

- □ Number of bowel movements per week? ______
- □ Require laxatives or enemas frequently
- □ Sense of incomplete emptying

**Food stuck in esophagus**, if yes, for how long? ____________________________

- □ Liquids
- □ Solids
- □ Both

**Vomiting**, if yes, for how long? ____________________________

- □ Food
- □ Bile (green)

**Recent changes in bowel habits**: □ Yes □ No If yes, for how long? ____________________________
Authorization for Release of Information

I hereby authorize:

Name: ____________________________________________

Address: __________________________________________

Phone: ____________________________________________

Fax: ______________________________________________

To disclose the following protected health information to:

Comprehensive Digestive Institute of Nevada

Fax (702) 410-6670

Patient Name: _____________________________________

Date of Birth: _____________________________________

_______________________________________________
Signature of Patient or Personal Representative

_______________________________________________
Date

www.nevadagastro.com

Confidentiality Notice

PRIVILEGED AND CONFIDENTIAL: This document and the information contained herein are confidential and protected from disclosure pursuant to Federal law. This message is intended only for the use of the addressee(s) and may contain information that is PRIVILEGED and CONFIDENTIAL. If you are not the intended recipient, you are hereby notified that the use, dissemination, or copying of this information is strictly prohibited. If you have received this communication in error, please erase all copies of the message and its attachments and notify the sender immediately.
AUTHORIZATION TO USE OR DISCLOSE PROTECTED HEALTH INFORMATION

Patient Name: ______________________________ Date of Birth: ____________________________

Comprehensive Digestive Institute of Nevada is authorized by me to use or disclose my Protected Health Information (PHI) for a purpose of treatment, payment, or healthcare operations. I have read this authorization and understand the designated information will be disclosed only to the recipient(s) outlined below. I specifically authorize any current employee or owner of Comprehensive Digestive Institute of Nevada to disclose the information as outlined. I further understand that I retain the right to revoke this authorization in writing at a later date.

This authorization permits Comprehensive Digestive Institute of Nevada to send the protected health information to:

______________________________________________________________________________

______________________________________________________________________________

______________________________________________________________________________

The patient has the right to revoke this authorization in writing. In order for the revocation of this authorization to be effective, Comprehensive Digestive Institute of Nevada must receive the revocation in writing by Certified U.S. mail.

This authorization shall expire on ______________ or NEVER. After this date, Comprehensive Digestive Institute of Nevada can no longer use or disclose the patient’s protected health information without first obtaining a new authorization form.

I fully understand and accept the terms of this authorization.

___________________________________________  ____________________________
Patient or Legal Guardian  Signature

Date
Authorization for Communication of Protected Health Information to Family Members and Friends

1. I authorize Comprehensive Digestive Institute of Nevada to discuss/share protected health information about me with the following individual(s) who are involved in my care:

<table>
<thead>
<tr>
<th>NAME</th>
<th>RELATIONSHIP</th>
<th>PHONE NO.</th>
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2. Type of information to be shared or disclosed (circle all that apply):
   - Appointment information
   - Prescription information
   - ALL information

3. I authorize Comprehensive Digestive Institute of Nevada to leave detailed phone messages about my medical and health plan information with the following (circle all that apply):
   - Voicemail
   - Via USPS mail to my address on file
   - Via e-mail on file
   - Person answering
   - In person only at the CDIN office
   - Via text message through mobile phone on file
   - All of the above

This authorization shall remain in effect until revoked in writing by the patient.

Submitting a new form will revoke existing form.

X ____________________________  X ____________________________
SIGNATURE OF PATIENT/AUTHORIZED INDIVIDUAL  DATE

Mail to: CDIN, 8530 West Sunset Road, Suite 230, Las Vegas, NV 89113
Fax to: 702-410-6670
**Prescription Refills**

Please call your pharmacy for medication refills a minimum of 3 days before you will be out of your medication and as early in the day as possible to allow our staff time to review your records and obtain approval from the doctor. Please have your pharmacy fax the refill request to our office. Please note that if your insurance requires additional information in order to fill the requested medication this will cause a delay in getting your medication. Please call the pharmacy to check if a refill has been called in before calling the office back. (Please allow 72 business hours.) We DO NOT REFILL ANY prescriptions AFTER HOURS or on WEEKENDS.

______  
Initials

**Phone Calls**

If you need to contact our office for any medical problems, questions, test results, scheduling, or any other issue related to your care, please leave your name (with the spelling of your last name), date of birth, phone number, and a detailed message. If you are calling for an appointment, please call our main number and follow the prompts to leave a message for a scheduler. If you are calling for a medical issue, please leave a message for one of our nurses or medical assistants. Please be advised that our office has a high call volume, and that we will make every attempt to call you back in a timely fashion. Messages are checked throughout the day. If your call is received by 4:00pm, it will be returned within 24 business hours. Please do not leave multiple messages, as this only delays us in calling patients back. Thank you in advance for your patience.

______  
Initials

**Walk-ins**

Due to the high volume of patients cared for by our practice, it is very difficult for our staff to interrupt the flow of the office by trying to accommodate patients who “walk-in”. If you feel that you have a medical emergency and cannot wait to be called back, we ask that you go to the nearest Emergency Room for evaluation.

______  
Initials

**Concierge Medicine**

Comprehensive Digestive Institute of Nevada offers concierge services for those who are interested. For patients whose medical needs are not met by a conventional system of care, and for those who require or prefer a more personalized patient-doctor relationship, our doctors offer the option for a concierge arrangement of care. Members are assured services such as same- or next-day appointments, immediate attention from the physician, unhurried exams and consultations, and a customized, proactive wellness program. If you are interested in this service, please call or email the office.